

QA/ QC POLICY

At With H & O MOVERS, our Quality Assurance (QA) assessment approach is implemented through proactive customer care calls and surveys for all clients. This strategy is designed to ensure consistent system checks, maintaining the integrity and completeness of our services. Additionally, we aim to identify any gaps in our processes so we can continuously improve the quality of our services and our business approach.

Our QA methodology specifically focuses on meeting the needs of each client. We begin by assessing and documenting how well H & O MOVERS understands each client's requirements at the initial point of contact. Throughout the service delivery process, we make it a priority to ensure client satisfaction by maintaining open and consistent two-way communication, which we also measure.

At the conclusion of each project, we actively seek feedback from clients regarding our services and their recommendations. This helps With H & O MOVERS better understand areas that require improvement based on the outcomes of our QA efforts.

To support the effectiveness of our quality assurance mechanism, we allocate appropriate resources and time. We also provide ongoing staff training on QA best practices to ensure confidentiality, consistency, and completeness throughout the process.

HSE POLICY

The company's Health, Safety, and Environment (HSE) philosophy prioritizes the health and welfare of its employees as one of the most important aspects of any undertaking. Additionally, protecting company assets and the environment is a primary concern. No job is so critical that we cannot take the time to complete it properly and safely.

H & O MOVERS is committed to providing a workplace free from recognized hazards, implementing accident prevention programs

and systems, and complying with relevant national and international regulations.

Recognizing that safety, accident prevention, and environmental protection are operational responsibilities, this policy mandates that all employees, at every level, take responsibility for preventing job-related injuries and illnesses, property damage, and environmental incidents. This can be achieved through sound judgment and the diligent and consistent application of company guidelines and procedures.es.
